PERIODIC DISCLOSURES

FORM NL-41 GRIEVANCE DISPOSAL

Registration No. 141 and Date of Registration with the IRDA-11th December,2008

CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED Date: 31-12-2016



(Rs in Lakhs)

GRIEVANCE DISPOSAL

Sl No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers	0	0	0	0	0	
	a) Sales Related	0	0	0	0	0	
	b) Policy Administration Related	0	0	0	0	0	
	c) Insurance Policy Coverage related	0	0	0	0	0	
	d) Claims related	0	0	0	0	0	
	e) others	0	0	0	0	0	
	d) Total Number	0	0	0	0	0	

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	0	0	0
b)	Greater than 15 days	0	0	0
	Total Number	0	0	0

^{*} Opening balance should tally with the closing balance of the previous financial year.